



Clarification Question log - Call for Tender - N° 100000950 Online Publishing Platform to host the OECD's iLibrary

Question de clarification No. Clarification Question No	Question de clarification Clarification Question	Réponse Response
1	What is the desired timeline for the development from award of contract date to solution delivery date?	For the priority 1 elements, we are aiming for an 18 month delivery timeline after the signature of the contract.
2	What is the Budget you have set aside for this development?	The budget will not be disclosed at this stage.
3	Does the OECD have a preference on an OECD-hosted or a supplier-hosted solution?	We do not have any preference on hosting, bidders are expected to suggest solutions and the benefits of their proposals. It could be that bidders offer their own hosting services or alternative external hosting.
4	To ease working on our response with my colleagues could you send the PDF document in a Word format?	A word version document is available. In the event of a contradiction between the PDF document and the Word document, the published PDF document shall prevail over the Word document.
5	<p>On page 4 in 2.1 it says: The documentation relating to the Call for Tenders includes the following parts: a) Instructions to Tenderers; b) Terms of Reference and its associated Annexes 1,2,3,4,5,6,7 and 8; c) Minimum General Conditions for OECD Contracts.</p> <p>Where are the Terms of Reference? On page 7 it says that: "it is strongly recommended that Tenderers' response is structured very strictly in line with the Terms of Reference" but I can't find this document. Please explain.</p>	<p>The Terms of Reference (ToR) are included in the published document. They describe the purpose and structure of the project, and aim to develop a common understanding of the scope between the OECD and bidders.</p> <p>The ToR's Table of Contents start on page 9, Section A Background & Vision starts on page 14 and the ToR's and their annexes continue until page 63. You should be able to use the hyperlink within the PDF document to take you to the start of the ToR. In any case we will amend the document to include a title to clarify this.</p> <p>To ensure that bidders respond to all of the OECD's requirements it is recommended that your response is structured in accordance with the ToR, covering the appropriate sections in the same order in which they appear in the ToR, including the associated Annexes,</p>



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		and following the instructions in Article 3 - Presentation, submission and contents of tenders.										
6	Please indicate to which sections of the Call for Tender the bidder is to respond. For example, is an answer expected to all items in the Table of Contents? If not, please indicate for which items a vendor response is expected.	<p>Bidders are required to provide an offer in response to the Call for Tender.</p> <p>It is recommended that responses are structured in line with the Terms of Reference. Some sections, such as Section A Background & Vision and Section Q Evaluation criteria are for information only. Annex 6 outlines the associated priorities of the OECD's requirements, and Annex 7 allows bidders to outline the capability of their solution against OECD requirements.</p>										
7	Does OECD prefer that vendors answer within the document, i.e. the Call for Tender, or do you prefer that the bidder create his/her own response document.	It is preferred that bidders create their own response document.										
8	<p>On page 14, the Call for Tender says: OECD Publishing releases annually 500 books, 6 journal issues, 300 working papers, 150 indicators and 300 datasets and has a backlist comprising c.8000 books, journal issues and working papers.</p> <ul style="list-style-type: none"> Please supply the number of articles added each year (in the 6 journal issues); please provide more detail on the 300 datasets and on the 150 indicators to be added yearly Please supply the number of backfile articles and working papers 	<p>OECD – The total number of items that are published on the OECD iLibrary is in the annex 1 of the document – 126.881 at the end of March 2014.</p> <p>This number is growing rapidly especially for the graphs and tables that we now publish systematically for each publication.</p> <p>In the year 2013 alone we published around 16.000 items for which the high level break-up is:</p> <table style="margin-left: 40px;"> <tr> <td>chapters</td> <td>6625</td> </tr> <tr> <td>books</td> <td>519</td> </tr> <tr> <td>tables and graphs</td> <td>8760</td> </tr> <tr> <td>journal articles</td> <td>68</td> </tr> <tr> <td>journal issues</td> <td>20</td> </tr> </table>	chapters	6625	books	519	tables and graphs	8760	journal articles	68	journal issues	20
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		<p>The datasets can be found in left part of the statistics section of the OECD iLibrary. They have metadata descriptions and are organised by collections. The content of the datasets themselves is not hosted in the OECD iLibrary, but in the data repository of the OECD.</p> <p>The same applies to indicators that can now be discovered from the central section of the Statistics home page of the OECD iLibrary.</p>
9	When do you expect the contract to be signed as this will give us an idea of when we'd need to make available the resources for the development?	We anticipate the procurement process will be completed one year after the receipt of bids.
10	Are you able to at least tell me how many vendors apart have been shortlisted to receive this ITT (following the RFI last year)?	In accordance with the Financial Regulations of the OECD, this Call for Tender is published on the OECD Call for Tender website, available to all who wish to respond.
11	Please provide a functional architecture diagram or an architecture document that describes the current landscape of the OPP system and its interfacing systems.	NA. Please refer to the OECD iLibrary itself.
12	Please identify current components or modules you would like to retain in the new OPP system (for instance, the ecommerce module). Also provide their technology stack / product details.	We are not looking at integrating the current ecommerce module in th enew OPP but we want th enew OPP to have its own e-commerce module.
13	Please state which of the following you would NOT prefer to have as part of the solution: 1. Commercial off-the-shelf (COTS), 2. Open source, 3. Custom development.	We are open to all types as long as they answer our requirements
14	Please mention the preferred technology standards at OECD for the below areas? Please provide versions as appropriate. - Operating System (Ex: Windows, Unix, Linux)	If OPP is hosted and maintained by bidder then we only have to look at the interfaces between OPP and our systems (API etc.), see third paragraph below, taken from CfT document.



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	<ul style="list-style-type: none"> - Database (Oracle, SQL Server) - Web Server - Application Server - Java/J2EE, .Net, Open Source (If Java, which presentation frameworks - JSF, Struts 2.x, Spring MVC ?) - Integration Middleware - business and persistence tiers (business - EJB 3.x, Spring etc., persistence - JPA, Hibernate etc.) 	<p>On the back-end and given the prevalence of XML for both metadata and content, the OECD anticipates an XML database to take care of storage, retrieval and search. On the front-end, it is expected to have an approach which takes into account responsive or adaptive design for a mobile-friendly service as an initial requirement. For information OECD currently owns a MarkLogic Essential Enterprise licence as well as licences for Microsoft SQL Server. Also, OECD uses .NET on most applications it develops in-house.</p> <p>Another important consideration when designing or adapting the technical architecture is to take into account the seamless exchange of information with related systems. There are systems providing data to the OPP, and there are systems consuming information from the OPP. To be future-proof, these exchanges should be possible via APIs, preferably RESTful APIs.</p>
15	<p>Has OECD selected or short listed any products for any of the features (such as web analytics, security, search) that are to be covered in the new OPP solution ? If so, please let us know.</p>	no
16	<p>Do you have any Document Management Solution such as FileNet and Documentum currently in place? If yes, please provide details.</p>	no
17	<p>Please indicate the high level project plan and release calendar for this engagement</p>	release should be within 18 month sof signature of contract
18	<p>We understand that OECD would like to follow Agile development methodology. Please confirm.</p>	yes
19	<p>Will there be any necessity for the provider to purchase software licenses or hardware infrastructure or would OECD take care of all the software licenses, hardware requirements,</p>	we are expecting the provider to suggest solutions



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	development and testing environments	
20	Pricing terms include maintenance costs. Please confirm if it is expected during the 2016 to 2020 time period? If not, please mention the period for which maintenance is expected from the vendors responding to this RfP.	2016 to 2020 is a good basis
21	Is supplier responsible for environment setup (access Management, product installation/configuration etc.) and code deployment? Or would this be taken care by OECD or the hosting vendor?	supplier responsible for all
22	Does OECD expect supplier to leverage existing Athens infrastructure for Single Sign On and Social authentication implementation? If not, can supplier propose a new technology solution for Single Sign On and Social authentication requirements?	supplier can suggest any solution they believe suited to our requirements
23	Scribd, Google Play, ebrary, and Proquest have been mentioned as examples of spokes. Could OECD provide a complete list of the spokes that need to be integrated with the OPP solution ?	these are just examples and we cannot provide comprehensive list
24	Please list all the social channels that the new OPP is expected to be interoperable with.	we do not have such list available as channels evolve
25	Is there a process to setup test data? Do you use any internal tools to generate test data or do you have tools to scrub production data? Please specify the tools used and challenges, if any?	We can provide data for test; this will be production data that is not confidential.
26	What tools does OECD have for test data management, defect management, performance testing, security testing, automation testing and other basic testing tools (QC, Load Runner, etc.)? Can the provider re-use these licenses for this engagement?	Most of our testing, project management, source control and deployment tools are open source (Jenkins, Redmine, SVN, Git ...). No specific licence or costs are associated with them. We would welcome using all or some of them for this project.



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27	In addition to the extensive detail about the content types that was provided it would also be helpful to know how they are encoded. In other words, in what data formats would they be delivered to the platform? And for each content type (such as books) is there only a single data format or is it possible that some books will be in one format and others in another?	<p>Currently full text is available in a multiple set of formats, such as Pdf, html, xls, epub, . We also provide links to sub-sites which deliver content in a number of other formats: oecd.stat, read, chart, etc. We also send code to the OPP for embedding purposes. Finally we are about to launch CSV as a new data format. More are expected to come in the future.</p> <p>This page gives a good view of the different formats available: http://www.oecd-ilibrary.org/content/datacollection/mei-data-en</p>
28	Would OECD like to own the IP/Source code of the Publishing Platform?	No
29	Please provide a user name and pass word to the current OECD iLibrary that will be valid for multi-users and through the date of delivery of the proposal.	<p>OECD – The following U/P will be valid until the end of October 2014:</p> <p>Username = sepoct2014 Password = 721923</p>
30	Can OECD supply the vendor with journal content XML to the JAT DTD?	No
31	Can OECD supply the vendor with book content XML to the NCBI Books DTD v. 3.0?	No
32	Can you tell us how many institutional subscriptions there are to the current OPP? Can you share how the institutional subscriptions are priced?	Over 5.000. The price list is in the “About” section of the OECD iLibrary
33	<p>On page 15 of the Tender document it says that the current level of integration is poor and that the new OPP must improve on this. Several other websites are listed to which the new OPP must be better integrated:</p> <ul style="list-style-type: none"> • the ‘corporate’ web site, OECD.org (www.oecd.org) • the OECD Statistics platform OECD.Stat 	<p>Answers to questions:</p> <ol style="list-style-type: none"> 1. yes 2: no, this information is currently stored within the OECD iLibrary 3: not at the moment 4: we cannot provide metadata for oecd.org so another solution would need to be envisaged to crawl this web site



	<p>(http://stats.oecd.org)</p> <ul style="list-style-type: none"> • a Data Portal (from June 30th) <p>(http://data.oecd.org)</p> <ul style="list-style-type: none"> • niche portals such as Education GPS <p>(http://gpseducation.oecd.org)</p> <ul style="list-style-type: none"> • OECD agency portals such as www.iea.org and www.internationaltransportforum.org. <p>With regard to these three levels of integration:</p> <ul style="list-style-type: none"> • Visitors to other OECD and its agency's websites to discover, access and download publications hosted by OECD iLibrary without having to leave the other OECD or agency website – while still respecting access rights to the content according to the user's Freemium status and recording the download within the Counter reporting system. • Integration of user registration data with OECD's central contact management system • Integration with a cross-platform search solution (whereby users of other OECD websites can discover publications and users of OECD iLibrary can discover content hosted on other OECD websites) <p>Questions:</p> <ul style="list-style-type: none"> • Are the publications on the other sites to be included in the OPP? • Does the OECD's central contract management system include access data for users of the other databases? • Is there currently a cross-platform search 	
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	<p>solution?</p> <ul style="list-style-type: none">• To achieve this will the vendor be provided with metadata for the content to be searched on the other sites?	
34	<p>We were given a u/p to iLibrary but it does not allow access to data sets, as for example at http://www.oecd-ilibrary.org/energy/data/iea-coal-information-statistics_coal-data-en We would like to see those datasets, too. Can you provide access?</p>	<p>No we cannot provide access to those datasets but they are hosted in the same environment as the other datasets</p>