

Administrative Simplification for Citizens, Hungary
10 May 2012, Budapest

Agenda		
9:00 - 9:15	Introduction by Ms. Krisztina Szentkirályi-Szász Deputy State Secretary	
	<i>Practical experiences in the field of administrative burden reduction for citizen</i>	
9.15 – 9.50	Administrative Burden Reduction for Citizens in Austria and Measuring burdens on citizens	Theresia Niedermüller, Federal Ministry of Finance , Austria
9.50 – 10.25	Administrative Burden Reduction for Citizens in Netherlands and Right to Challenge	Milan Jansen, Ministry of Interior and Kingdom Relations, Netherlands
10.25 – 10.45	<i>Coffee Break</i>	
10:45 – 11.20	Simplex – Administrative Burden Reduction for Citizens in Portugal and public participation and citizen shops	Ana Sofia Figueiredo, Agency for Public Services Reform, Portugal
11:20 – 11:55	Administrative Burden Reduction for Citizens in Germany and the Flow of New Burdens on Citizens	Eileen Fuchs Federal Chancellery, Germany
11:55-12:30	Questions & Answers	Panel of speakers
12:30-13:30	Lunch	
13:30-14:00	Lessons learned in the field of simplification for citizens	Faisal Naru, Senior Analyst, OECD
14:00 -15:30	Break out groups <i>Facilitated groups to discuss key challenges for Hungary.</i> <i>Group 1: Measuring citizen burdens & Managing the flow of new burdens</i> <i>Group 2: The “Right to Challenge”</i> <i>Group 3: Public participation in burden reduction & Citizen shops</i>	<i>Facilitators:</i> OECD & Ministry of Public Administration and Justice <i>Commentators:</i> Theresia Niedermüller & Eileen Fuchs Milan Jansen Ana Sofia Figueiredo
15:30-15:45	Coffee break	
15:45-16:30	Breakout Group Feedback to the Seminar	OECD
16:30-16:40	Closing of the meeting	OECD and Hungarian colleague responsible for Simplification Programme

Speaker Biographies

Theresia Niedermüller, Federal Ministry of Finance , Austria

Since 2006, Theresia Niedermüller has been a policy advisor in the department for “Reducing Admin Burden for Citizens and Businesses” within the DG Budget & Public Finance of the Austrian Ministry of Finance. She is responsible for coordination and steering activities of the admin burden initiatives for businesses and citizens, programme management for the Business Service Portal (flagship measure of the business initiative) and communication/PR aspects.

Milan Jansen, Ministry of Interior and Kingdom Relations, Netherlands

After his studies in political science and economics at the University of Amsterdam, Milan Jansen started in 2000 working at the research company EIM (Zoetermeer, The Netherlands). As a researcher he worked on studies on bureaucratic simplifications for companies and social affairs. He did several baseline measurements on administrative burdens for companies, researches on possible bureaucratic simplifications and advice projects for ministries, municipalities and employers associations. At the end of 2004, Milan, started working for the Dutch Ministry of the Interior and Kingdom Relations. There he helped to start up the program on bureaucratic simplification for citizens. First as a policy advisor on measuring administrative burdens and since 2010 as program manager for the program on bureaucratic simplification for citizens, professionals in the public sector and local governments.

Ana Sofia Figueiredo, Agency for Public Services Reform, Portugal

Ana Figueiredo holds a master in Business Management from the ISCTE – Lisbon University Institute. She is since 2010 responsible for the Administrative Simplification unit in AMA - Agency for the Public Services Reform, IP., managing projects like the National and Local Simplification Programme – Simplex -, the Administrative Burdens Reduction and a plain language initiative. Her professional experience is in the areas of eGovernment and Better Regulation policies.

Eileen Fuchs Federal Chancellery, Germany

Since 2012, Eileen has been a Policy adviser for better regulation (EU/international matters) in the German Federal Chancellery. Previously (From 4/2008-1/2012) she was Policy adviser for strategy, planning and administrative simplification in the German Federal Ministry of the Interior. From 3/2005-4/2008: Eileen was an Academic assistant and lecturer for European Law at the Europa-Institute, University of Saarland, Germany

Faisal Naru, Organisation for Economic Cooperation and Development

Faisal Naru is a Senior Analyst at the OECD’s Regulatory Policy Division in the in the Public Governance and Territorial Development Directorate of the OECD. Faisal worked for the UK Government’s Cabinet Office including in the Better Regulation Executive for a number of years before he joined a consultancy working on governance issues in the Eastern Europe, Africa, Asia and the Middle East. Faisal holds a Masters and BA from Oxford University.

Zsuzsanna Lonti, Organisation for Economic Cooperation and Development

Dr Zsuzsanna Lonti is currently Head of Unit, Indicators and Statistics in the Public Governance and Territorial Development Directorate of the OECD. She is leading the work on one of the OECD’s flagship publication: Government at a Glance. Prior to joining the OECD she was teaching at Victoria University of Wellington, New Zealand. She also worked as senior economist and in various policy advisor positions in the Ontario (Canada) and Hungarian governments. She holds a PHD in Industrial Relations from the University of Toronto (Canada) and master degrees both in industrial relations and economics.